



MAYSENSE

SUITE 160, 3751 SHELL ROAD,
RICHMOND, BC V6X 2W2

INFO@MAYSENSE.COM
MAYSENSE.COM

SHIPPING POLICY

MAYSENSE strives to ship your order as quickly as possible. The amount of time it takes for you to receive the products will depend on how long it takes us to process your order and how long it takes the carrier to deliver the order to you.

However, the estimated shipping and delivery time should not be considered as guarantees that your products will be shipped on a specific day or be received by you within a specific period.

Shipping Options

The following shipping options are available:

- **Shipping in Canada:**
CA\$15 shipping charge if order is under CA\$300 (before tax). Order above CA\$300 (before tax) would be free of charge.

All orders are shipped and delivered by Canada Post via Regular Parcel™ on business days (Monday through Friday, excluding major holidays). Please allow 7-14 business days for your products to be delivered.

- **Shipping in the US:**
US\$25 shipping charge if order is under US\$300 (before tax). Order above US\$300 (before tax) would be free of charge.

All orders are shipped and delivered by UPS via Fulfillment Center on business days (Monday through Friday, excluding major holidays). Please allow 7-14 business days for your products to be delivered.



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- **Shipping in the Rest of World:**
US\$25 for standard shipping, US\$80 for express shipping If order is under US\$1000 (before tax). Order above US\$1000 (before tax) would be free of charge.

All orders are shipped and delivered by Canada Post on business days (Monday through Friday, excluding major holidays). Please allow 7-30 business days for your products to be delivered.

*Please note that actual delivery time depends on shipping distance and may vary.

Additional Information

- **Tracking Number:**
Once your order has been shipped, we will provide you with the tracking number via MAYSENSE Member System.
- **Incomplete Delivery:**
If your order cannot be delivered to you and is returned to MAYSENSE for any reason including but not limited to (i) incomplete or inaccurate shipping information, or (ii) no one is present at the provided shipping address to receive the package, you are responsible for the subsequent shipping charges occurred.

Should you have any questions regarding the Shipping Policy, please feel free to contact us at orders@maysense.com.

Thank you for your cooperation.